## **Activation email does not work**

10/08/2023 12:03 pm NZST

If you're having trouble with your activation email, don't worry activation email issues can occasionally occur, but we'll guide you through the steps to get everything sorted out.

## Step 1: Verify Email Address

Before proceeding, ensure that the email address you provided during registration is accurate. Typos or errors in the email address can lead to difficulties in receiving the activation email.

## Step 2: Check Junk/Spam Folder

Sometimes, activation emails might end up in your email service's Junk or Spam folder. To make sure you haven't missed it, check these folders and mark the email as "Not Spam" if necessary.

## Step 3: Reach Out to Support

If you've followed the above steps and still haven't received the activation email, don't worry – we're here to help. Reach out to our dedicated support team at support@revisionvillage.com. Please provide your name, email and any relevant information so that we can assist you efficiently.