

Encountering errors while using Revision Village

18/08/2023 9:46 am NZST

To assist our team in pinpointing the error(s) and finding a solution, we kindly request some information from you. Here's what you can provide:

1. Device Information:

- Let us know the type of device you are using (e.g., laptop, tablet, desktop).
- What operating system (Windows, MacOS for Apple devices)

2. Specific Question Error:

- Is the error message appearing on specific questions only or on all questions?
- If it's limited to certain questions, please specify the topic and subtopic of the problematic questions.
- If possible, try using a different device (such as a mobile phone) to check if the issue persists.

3. Browser Details:

- Provide details about the browser you are using (e.g., Chrome, Firefox, Safari).
- Include the browser version number.
- If your browser is not up to date, consider updating it to the latest version to see if the issue is resolved.

By providing us with these details, you'll be helping our tech team investigate and resolve the issue more efficiently. If you encounter any further difficulties, please don't hesitate to reach out to our support team at support@revisionvillage.com.
